



PERFORMANCE IMPROVEMENT

CONTINUOUS IMPROVEMENT

CUSTOMIZED ELECTRONIC SERVICES

Performance Excellence System

TMG specializes in Continuous Process Improvement and accelerating our partners' journey to consistent near perfect improvement. We are experts in the analysis, design, development, pilot, implementation, and transition of complex Continuous Improvement systems. Our methodology is the industry standard using the best practices and proven principles of Lean Six Sigma to create a common vision of what the answer looks like and then applying resources to objectives over time to accomplish goals in a dynamic, complex operational environment. Our team currently features Lean Six Sigma Black Belts trained and certified by the U.S. Navy Sea Systems Command's Lean Six Sigma College in Norfolk, Virginia, General Electric's Six Sigma University and Alcoa Lean Academy.

BAE SYSTEMS

In 2009, BAE Systems Ship Repair in Norfolk, VA decided to adopt Lean Six Sigma as their Performance Improvement Tool Set. After an extensive analysis and design period, TMG helped establish the BAE Systems Performance Excellence Program to attack this problem by applying the Lean Six Sigma methodology of Waste Elimination and Continuous Process Improvement to achieve the goal to provide more maintenance for the US Navy. The Performance Excellence

Program consisted of Performance Improvement events including Leader Development Programs, Eight for Eight Productivity Training, Contract Essentials Training, Coaching, Safety and Environmental Training, Electronic Production Scorecards, Leader Development Program, Ship Availability Planning Workshops, Personnel Qualification System, Eight for Eight Productivity Workshops, Safety and Environmental Training, and Electronic Production Scorecards. TMG also assisted in the development of Continuous Improvement practices such as Event Planning and Facilitation, Firewatch Training System Development and Implementation, Material Transportation Rapid Improvement Events, Enterprise Value Stream Analysis, Lean Six Sigma Training for Yellow, Green and Black Belts, Employed Temporary Services RIE, Job Planning and Setup, as well as the implementation of their Five S Program.

BENEFITS & VALUE:

TMG's services were essential to the success of BAE Systems' Performance Excellence Program by facilitating the implementation of a Continuous Process Improvement system that allowed the business to streamline their operations, elevate production standards, and realize a true return on investment. In 2009 alone, this program led BAE Systems Norfolk Ship Repair to exceed production goals by eliminating 14,489 hours of waste and saved \$522,017 in production costs.

REFERENCE POC:

Dan Welch, General Manager, BAE Systems Southeast Ship Repair 904-251-1790, dan.welch@baesystems.com

ABOUT TMG, INC:

Training Modernization Group is a registered Serviced Disabled Veteran Owned Small Business and recognized as a Leader in Human Performance Systems including Strategy Development, Analysis, Design, Development, and Implementation as evidenced by the awards and recognitions received by the American Society of Training and Development (ASTD) and recognized expertise through partnerships with the Association of Manufacturing Excellence (AME), HRQMC, VOW Coalition, New Horizons Regional Education Center. Our partners include Huntington Ingalls Industries - Newport News Shipbuilding, Northrop Grumman Newport News, the Virginia Department of Transportation, BAE Systems Ship Repair, L-3 Communications Army Fleet Support, Ball Metal Container Operations, Minerals Technologies, Measurement Specialties, Earl Industries, Liebherr Mining Equipment, the U.S. Army Training and Doctrine Command (TRADOC), and Wyle.

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